

HERO-RMM
Utility for all HEROware users
(Powered by Kaseya)



**HEROware-Your “All-In-One” Compliant
Solution for Data Protection**

The HERO-DefenderX Product Suite now includes HERO-RMM, a great addition to HEROware’s Total Backup and Disaster Recovery Solution. HERO-RMM consists of the HEROware Agent, Plug-in Module and HERO-Monitoring Server. As a HEROware partner/user, you will have “Free” access to use the Monitoring Server to manage all of your Defenders in a “single pane of glass”.

As an IT Service Professional, you carry the responsibility of maintaining the lifeline of the systems you manage to ensure business goals are being met while maximizing end user productivity. Despite budget constraints, possible reduction in personnel and often limited resources you have a commitment to:

- Reduce operational costs
- Improve efficiency and increase productivity
- Provide consistent IT service levels
- Implement an automated, process driven model

Exceed internal and external customer expectations by:

- Focusing on strategic initiatives

- Managing IT as your company continues to grow
- You can accomplish this with a complete, secure, reliable and full service IT Systems Management Solution that will meet your needs today and provide the scalability you need for the future.

The HERO-RMM Solution is the ultimate solution for automating recurring IT tasks. With HERO-RMM, IT professionals can offer extended service capabilities with better service delivery.

Features include:

- Single pane of glass to view all your customers Defenders and other Devices.
- Monitor for: Processor, Memory
 - Critical Disk Space less than 15% and 2%
 - Network Interface both inbound and outbound
 - System Uptime/Server Reboot
- Start, pause, stop, test failover, live failover, undo test failover, notifications and easy LAN, WAN, and Internet deployment.