

# ALWAYS SECURE, PROTECTED, ACCESSIBLE AND AFFORDABLE.



## Your All-In-One Compliant Solution for Data Protection

Secure-Cloud rounds out the complete solution of data protection. Part of HEROware's unique offering is that all the data and images on the company's servers and desktops are copied in real-time to the Defender and then backed up again to a SSAE16, Tier 3 Datacenter that has met all the stringent HIPAA rules and regulations.

### Total Disaster Recovery with Secure-Cloud

In the event of a complete system failure, a full recovery of the user's backed up data can be initiated in just **MINUTES**.

This allows all Facilities data that's on their servers and desktops to be protected and available at all times. Because backups run in the background of the system and are sent to the Secure-Cloud for full redundancy (they are fully compressed and encrypted in transit), they have little or no impact on the desktop's performance or Internet connectivity, and are non-disruptive. Restoring files can be accomplished with just a few clicks of the mouse by the individual who are designated as having overall responsibility for the security of a Healthcare Facilities EPHI.

Using Secure-Cloud, the user simply chooses the files, folders or revisions that he or she wants to retrieve by clicking on the file name. The data will then be downloaded to the user's computer, decrypted, and then restored to their original location or another specified location on the user's system. In the event of a complete system failure, a full recovery of the user's backed up data can be initiated in just minutes.

Secure-Cloud also allows for 7 years of HIPAA compliant archiving of emails, files and folders for audits and instant email recovery in case of email loss. You also have the option of buying encrypted email transport. When you send an email from Outlook, the Secure-Cloud system tags each email to make sure it's encrypted. This can be done on an email by email basis.

Since all data is sent in an encrypted format with the user's secure password, HEROware has no authority or access to modify or inspect any of the customer's data.

HEROware recommends optional seeding for any Defender that has over 100GB of storage that is being sent to the Secure-Cloud. While this is not mandatory, it is highly recommended so you can have your Disaster Recovery solution in place as soon as possible. HEROware recommends that your clients network environments provide above average commercial grade bandwidth availability. Low level bandwidth or over usage of low level bandwidth can naturally impede any effort to transport data offsite to any Cloud environment